**What is the Georgia Crisis Response System for Individuals with Developmental Disabilities?**

When individuals with developmental disabilities are in crisis, their families and caregivers can turn for help to the Georgia Crisis Response System for Individuals with Developmental Disabilities (GCRS-DD).

GCRS-DD is a system of care you can access with one phone call to the Georgia Crisis Access Line (GCAL):

**1-800-715-4225**

Available 24 hours a day

If you or someone you care for has a developmental disability and is in an acute crisis situation, call the Georgia Crisis Access Line (GCAL):

**1-800-715-4225**

If there is a medical emergency or a crime is being committed, call 9-1-1.

For information about developmental disability services, contact your regional office:

- North (Region 1) — 800-646-7721
- East Central (Region 2) — 866-380-4835
- Metro Atlanta (Region 3) — 770-414-3052
- Southwest (Region 4) — 877-683-8557
- Southeast (Region 5) — 800-348-3503
- West Central (Region 6) — 877-565-8040

GCRS-DD provides alternatives to previous ways of managing crises such as institutional placement, emergency room care, and law enforcement involvement.
Who does GCRS-DD serve?
GCRS-DD serves adults and children aged 5 years and older with developmental disabilities who
• Have documented evidence of a developmental disability prior to age 18 or any closely related disability prior to age 22 or
• Have had a screening suggesting a developmental disability.

In a crisis, what should you do?
• First, try to resolve the situation by modifying the behavior of the individual in crisis. Use the strategies in the individual's behavior support plan, if he or she has one.
• If you are not able to resolve the crisis and the individual or others are at risk of harm, call GCAL at 1-800-715-4225.
• Call 9-1-1 if there is a medical emergency or a crime is being committed.

What to expect when you call
Trained crisis personnel are available 24 hours a day to provide guidance and coordinate a response to your specific situation. They will assist you by assessing the nature of your crisis and how to help resolve it.
If needed, a crisis team of professionals will be sent to assist you on the scene. The team will arrive within one-and-a-half hours to help you cope with the immediate crisis.
Within 24 hours, GCAL and/or the crisis team will notify your Support Coordinator, State Service Coordinator, Planning List Administrator, Regional Intake and Evaluation Office, and/or Provider regarding the recommendations for the next steps of support.

In-Home and Out-of-Home Supports
If needed, GCRS-DD coordinates short-term, intensive in-home and out-of-home supports to resolve the immediate crisis and make connections to alternative services.

In-Home Supports make it possible for individuals to remain in their homes and communities. These supports may include
• Providing training on how to manage difficult behaviors.
• Helping with simple changes to the individual's living environment.

Only Intensive In-Home Supports are provided for children aged 5–9 years old.

Out-of-Home Supports are services provided to individuals outside their home and include
• Crisis Support Homes for adults.
• Temporary and Immediate Support (TIS) homes for children and youths ages 10–17 years.

When a behavior-related crisis occurs, call the Georgia Crisis Access Line.
1-800-715-4225